



## Credo

BPA Worldwide has examined the Credo recording and reporting process across the Credo Reference platform, including the reporting of platform searches and book section requests. Our examination included procedures and tests to obtain reasonable assurance that report content and format was compliant with Release 4 of the COUNTER Code of Practice for e-Resources for the following reports:

BRAND

### **Book Reports 2 and 3; Platform Report 1.**

BUSINESS

CONSUMER

DATABASE

E-MEDIA

EVENTS

INTERACTIVE

NEWSPAPER

Our examination was performed in accordance with COUNTER compliance auditing standards and included those procedures we considered necessary in the circumstances to obtain a reasonable basis for rendering our opinion. Based on our review, we are not aware of any material modifications that should be made to the Credo recording and reporting process for platform searches and book section request activity on the Credo Reference platform.

The certification of Credo systems is as of March 24, 2015. Any projection of such information to the future is subject to the risk that, because of change, the policies and procedures may no longer portray the system in existence at the time of our audit.

BPA WORLDWIDE

March 24, 2015