



Credo Reference Limited

BPA Worldwide has examined the recording and reporting process across the Credo platform, including the reporting of Platform search and usage activity along with Book usage activity. Our examination included procedures and tests to obtain reasonable assurance that Format, Data Integrity and Report Delivery are compliant with Release 5 of the COUNTER Code of Practice for Electronic Resources for the following reports:

Platform Reports

Master: PR

Standard View: PR_P1

Title Reports

Master: TR

Standard View: TR_B1

Standard View: TR_B3

Our examination was performed in accordance with the Audit Requirements and Tests as stated in [Appendix E](#) of the Code of Practice and included those procedures we considered necessary in the circumstances to obtain a reasonable basis for rendering our opinion. Based on our review, we are not aware of any material modifications that should be made to the Credo recording and reporting process for Platform search and usage activity and Book usage activity.

The certification of Credo Reference Limited systems is as of October 25, 2021. Any projection of such information to the future is subject to the risk that, because of change, the policies and procedures may no longer portray the system in existence at the time of our audit.

BPA WORLDWIDE

October 25, 2021