



## **Credo Reference Limited**

BPA Worldwide has examined the recording and reporting process across the Credo platform, including the reporting of Platform search and usage activity along with Book requests and Book Access Denied activity. Our examination included procedures and tests to obtain reasonable assurance that Format, Data Integrity and Delivery are compliant with Release 5 of the COUNTER Code of Practice for Electronic Resources for the following reports:

### **Platform Reports**

**Master: PR**

**Standard View: PR\_P1**

### **Title Reports**

**Master: TR**

**Standard View: TR\_B1**

**Standard View: TR\_B2**

Our examination was performed in accordance with the Audit Requirements and Tests as stated in [Appendix E](#) of the Code of Practice and included those procedures we considered necessary in the circumstances to obtain a reasonable basis for rendering our opinion. Based on our review, we are not aware of any material modifications that should be made to the Credo recording and reporting process for Platform search and usage activity and Book requests and Book Access Denied activity.

The certification of Credo systems is as of October 31, 2019. Any projection of such information to the future is subject to the risk that, because of change, the policies and procedures may no longer portray the system in existence at the time of our audit.

**BPA WORLDWIDE**

October 31, 2019